




How to Obtain Your Diagnostic Images after Your Visit

1. Fill out the electronic patient authorization form by visiting www.valleyhealth.com/medicalrecords or by scanning this QR code:  (You can download a barcode reader app for any smart phone to scan the QR code).
2. Upon filling out the electronic patient authorization, your images will be emailed to you within 5 business days. Urgent requests will be processed immediately; please let us know when completing the form that your request is urgent.
3. If you haven't received an email within 5 business days or have an urgent request, please contact the Health Information Management Department (HIM) via email: himdept@valleyhealth.com The business hours of operation are M-F, 8:30 m. - 5:00 p.m. ET.
4. Click the link in your email to obtain your diagnostic images and reports.
5. You can also access the IntelShare diagnostic imaging portal to view, download, or share your images by selecting The Diagnostic Imaging portal by clicking [here](#).

Frequently Asked Questions (FAQs)

What is IntelShare?

IntelShare is an image sharing platform utilized by The Valley Hospital which allows us to share patient images electronically in a safe manner. IntelShare also has a patient portal option to manage your own diagnostic images.

How does IntelShare work?

Rather than create a CD, IntelShare allows you to view and download your diagnostic images online. You may save the images to your computer for future use, or share them with your physician or family members.

Can I share my images with my doctor?

Yes. You can share the images from the IntelShare patient portal and send images to your doctor of choice.

Can you send my images to my doctor or another Hospital?

Yes, we can share your diagnostic images with your doctor or another hospital. All we need is an email address to send the images to.

How long are my images available?

Your shared images will be available to you for 90 days. After the 90 days you can re-request your images by following the same process as described above. If you are using the IntelShare patient portal, they are always available to access.

Can I get my images on my cell phone?

Yes. You can use a smart phone to view your images by visiting vhs.ambrahealth.com

Is someone available to help me if I have trouble getting my images?

Yes, Ambra has 24/7 support. Please call (888) 315-0790 for support.

Need help? Please call the IntelShare Support line at 1-888-315-0790